

PRIVACY NOTICE ABOUT THE PROCESSING OF PERSONAL DATA THROUGH A VIDEO SURVEILLANCE SYSTEM (CCTV)

1. Responsible for processing:

CrediaBank SA, which is based in Chalandri, at 260-262 Kifissias Avenue (phone no. 210 3669000).

2. Purpose of processing and legal basis:

CrediaBank operates a Closed-Circuit Television (CCTV) system for the protection of its property, premises and individuals which are lawfully present at the bank's premises. The processing is necessary for the purposes of the legitimate interests pursued by CrediaBank (Article 6(1)(f) GDPR).

3. Legitimate Interest Assessment

CrediaBank's legitimate interest consists in ensuring the security of its premises, preventing unlawful acts (e.g., theft, vandalism), and safeguarding the life, physical integrity, health, and property of its personnel, clients and individuals lawfully present in the monitored areas.

The CCTV system is configured to capture image data only, and monitoring is limited to areas where there is an increased likelihood of security-related incidents, mainly at the entrance and exit points, as well as at the places where financial transactions take place. Cameras are not placed in locations where surveillance would disproportionately interfere with the private life of individuals.

4. Recipients of Personal Data

Access to CCTV recordings is strictly limited to CrediaBank's authorised personnel responsible for security. Recordings are not transmitted to third parties, except in the following cases:

- (a) to competent judicial, prosecutorial and police authorities, in case recordings contain information necessary for investigating a criminal act involving persons or property under CrediaBank's responsibility.
- (b) to competent judicial, prosecutorial and police authorities when they lawfully request data during the exercise of their duties.
- (c) to the victim or perpetrator of a criminal act, when the footage constitutes (or may constitute) evidence of the act.

The cooperating companies that provide security services and surveillance/security systems process personal data in the context of delivering their services, on behalf of CrediaBank and

act as Data Processors. They are contractually bound to the bank and have been duly informed of their confidentiality obligations. Furthermore, they are obliged to comply with the bank's instructions regarding the processing of personal data and implement all necessary technical and organisational measures to ensure their protection in accordance with the GDPR. No data are transferred outside the EEA.

5. Retention Period

Recordings are retained for forty-five (45) days, after which they are automatically deleted. In case an incident is identified within this period, the relevant segment of the footage is isolated and retained for up to another (1) month for investigation and initiation of legal proceedings. Where the incident concerns a third party, footage may be retained for up to three (3) additional months for evidentiary purposes.

6. Data Subjects' Rights

Data subjects have the following rights under the GDPR:

- Right of access: you have the right to know if we are processing your image and if so, to receive a copy thereof.
- Right to restrict processing: you have the right to ask us to restrict the processing of your data, for example, not to erase data that you believe to be necessary for the establishment, exercise or support of your legal claims.
- Right to object: you have the right to object to the processing of your data.
- Right to erasure: you have the right to request that we erase your data.

For the exercise of these rights, as well as for any matter concerning your personal data, you may contact:

- the Bank's Data Protection Officer (DPO) either by e-mail at the following address dpo@crediabank.com or by physical mail to: CrediaBank S.A., 260-262 Kifissias Avenue, Postal Code 152 31, Chalandri;
- at any branch of our Bank's network by filling out the Exercise of Rights form;
- on the website of the Bank www.crediabank.com, by filling out the contact form.

To process a request relating to CCTV images, the individual must first be identified through a valid identification document, subsequently indicate the approximate date and time they appear

in the monitored area and provide a recent photograph to facilitate identification and masking of third parties. Alternatively, the individual may be invited to view the footage on-site.

Please note that exercising the rights to object or erase does not automatically result in immediate deletion or modification of processing. Each request is assessed in accordance with the GDPR, and a response will be provided within the statutory time limits.

We will make every effort to respond to your request within thirty (30) days from its submission. This period may be extended by an additional sixty (60) days if the Bank, at its discretion, deems such an extension necessary, taking into account the complexity of the request and the volume of requests being handled. In such a case, we will inform you within the initial thirty (30)-day period.

7. Right to file a complaint

If you consider that your rights have not been sufficiently satisfied or that the processing of your personal data violates the GDPR, you may submit a complaint to a supervisory authority.

The competent supervisory authority for Greece is the Hellenic Data Protection Authority (<https://www.dpa.gr/>), 1-3 Kifissias Avenue, 11523 Athens, Tel. 2106475600.