

UX/UI Expert

CrediaBank, which was created through the merger of Attica Bank and the former Pancreta Bank, is looking for a **UX/UI Expert** to join our dynamic team.

Job details

Job type: **Full-time**

Location: **Athens, Greece**

Apply via LinkedIn or email: recruitment@crediabank.com

About the job

The role's core responsibility is to actively contribute to the design of the overall user experience (UX) and user interface (UI) of the Bank's digital products and services, ensuring that the applications are intuitive, functional and visually appealing.

Responsibilities

- Conduct user research to gain deep insights into user needs, behaviors and preferences
- Perform usability testing with real users to identify interfaces improvement areas and ensure an exceptional user experience
- Create interactive wireframes and prototypes to test and evaluate functionalities prior to final development, ensuring that the final product meets user needs while complying with accessibility standards
- Design Information Architecture and application navigation, ensuring that users can easily locate information and all the available functions
- Implement branding guidelines and design systems to ensure consistency in visual identity and usability across all digital applications
- Design UI elements and functionalities and elements of digital applications, including buttons, forms, dashboards and other components, ensuring both usability and aesthetics
- Collaborate with product, marketing, digital and development teams to align design with business objectives and fully implement UI designs, aiming to deliver high-quality digital products
- Integrate design strategy with innovative techniques to develop digital products that meet user requirements and drive business growth
- Continuously improve and modernize design systems and UI patterns to ensure products remain modern and competitive.

Qualifications

- Bachelor's degree, preferably in Sciences or Economics.
- Master's degree in business administration, information systems management, technology, finance or another related subject
- Fluency in English, both verbal and written
- A minimum of **3 years of experience** in a relevant role

- Expertise in user research methodologies and proven experience in UX/UI design for digital products and services
- Hands-on knowledge in design systems
- Ability to develop wireframes and prototypes
- Visual design skills with attention to detail and aesthetics
- Experience in writing user stories
- Data analysis expertise
- Proficiency in design tools such as Figma
- Solid project management skills
- Excellent communication skills and ability to collaborate with various teams across the bank
- Results-oriented mindset and decision-making abilities
- Flexibility and adaptability in a fast-paced environment
- Strong time management and organizational skills
- Interest in continuous learning and professional development.

About CrediaBank

CrediaBank was created through the merger of Attica Bank and the former Pancreta Bank, and is the 5th largest bank in Greece in terms of assets. It is a modern banking institution with a network of 65 branches and 5 business centers across the country, serving approximately 300,000 individuals and businesses with a wide portfolio of deposit, investment, and insurance products, mutual funds, loans, and brokerage services. Customer service is a top priority for CrediaBank, which is why it is the only bank that welcomes customers both with and without appointments, offers cashier services available throughout the day, and operates with extended hours through the CrediaConnect service. CrediaBank operates as a credit institution supervised by the Bank of Greece, strictly applying both European and national regulatory frameworks governing the operation of banks. More information about the Bank is available on our website www.crediabank.com

We respect your personal data

CrediaBank, taking into account that the personal data of candidate employees is of great importance, informs you in accordance with Regulation (EU) 2016/679 and the relevant provisions of the applicable Greek legislation for the protection of personal data, in its capacity as controller of the type of personal data it collects, the reason they are collected and processed and how long they are retained [here](#).