

Senior Payments Specialist

CrediaBank, which was created through the merger of Attica Bank and the former Pancreta Bank, is looking for a **Senior Payments Specialist** to join our dynamic team.

Job details

Job type: Full-time

Location: **Athens, Attica**

Apply via email to: recruitment@crediabank.com

About the job

As a Senior Payments Specialist, you will lead the strategic planning and development of banking payment solutions (domestic & cross-border), ensuring technological excellence, compliance with banking regulations and a seamless customer experience. You will serve as a key liaison between technology teams, business strategy and regulators. The ideal candidate should possess a strategic mindset and customer service orientation along with the ability to operate effectively in a dynamic environment and show commitment to the achievement of the team's and the Organization's goals.

Responsibilities:

- Planning and proposing the strategic development of payment products, A2A, fixed and payments
- Analysis of customer needs
- Monitoring market trends and competition
- Monitoring technological developments and legal framework in the payments sector
- Making proposals regarding the development of new products and services
- Analysis of payment services pricing policy
- Monitoring the life cycle of products, their profitability and their efficiency
- Planning promotional actions to increase the Bank's active customers and the Unit's important metrics
- Participation in the training of branch staff and the production of educational material
- Conducting of ad hoc product and customer portfolio studies
- Manage relations with authorities (e.g. DIAS, AADE etc.)
- Preparation and monitoring of the unit's annual budget.

Qualifications:

- University degree in Business Administration or Finance
- Postgraduate degree in a related field (desirable)
- At least 7 (seven) years of experience in payment development roles in a banking or financial environment.
- Excellent knowledge of SEPA Credit Transfers, Direct Debits, SWIFT MT & MX, ISO 20022, Open Banking APIs.

- Very good knowledge of the English language, written and spoken
- Very good PC skills with emphasis on the use of MS Office applications
- Understanding of IPS, AML/KYC, GDPR regulations and their respective impacts on payment products.
- Leadership and coaching skills and the ability to motivate teams
- Results-oriented
- Very good communication skills
- Effective crisis management skills and ability to solve complex problems
- Ability to plan and manage time effectively
- Flexibility, adaptability and the ability to manage change in a constantly evolving environment.

About CrediaBank

CrediaBank was created through the merger of Attica Bank and the former Pancreta Bank and is the 5th largest bank in Greece in terms of assets. It is a modern banking institution with a network of 65 branches and 5 business centers across the country, serving approximately 300,000 individuals and businesses with a wide portfolio of deposit, investment, and insurance products, mutual funds, loans, and brokerage services. Customer service is a top priority for CrediaBank, which is why it is the only bank that welcomes customers both with and without appointments, offers cashier services available throughout the day, and operates with extended hours through the CrediaConnect service.

CrediaBank operates as a credit institution supervised by the Bank of Greece, strictly applying both European and national regulatory frameworks governing the operation of banks. More information about the Bank is available on our website <https://www.crediabank.com/>

We respect your personal data

CrediaBank, taking into account that the personal data of candidate employees is of great importance, informs you in accordance with Regulation (EU) 2016/679 and the relevant provisions of the applicable Greek legislation for the protection of personal data, in its capacity as controller of the type of personal data it collects, the reason they are collected and processed and how long they are retained here <https://www.crediabank.com/gdpr/>