

## **Digital Solutions Expert**

CrediaBank, which was created through the merger of Attica Bank and the former Pancreta Bank, is looking for a **Digital Solutions Expert** to join our dynamic team.

### **Job details**

Job type: **Full-time**

Location: **Athens, Greece**

Apply via LinkedIn or email: [recruitment@crediabank.com](mailto:recruitment@crediabank.com)

### **About the job**

We are looking for a **Digital Solutions Expert** who will be responsible for the design and implementation of new digital solutions as well as improvements to existing ones, in collaboration with the relevant product and customer units of the Bank.

### **Responsibilities**

- Collaborate with cross-functional teams to collect and analyze business requirements in order to implement digital solutions that are aligned with the Bank's goals.
- Convert detailed business requirements into functional specifications (user stories, functional requirements, process maps, etc.)
- Collaborate with technical implementation teams to explain functional specifications, understand technical specifics and adapt the proposed digital solution to ensure that they meet the needs of the business and align with business requirements.
- Collaborate with cross-functional teams to design and document the necessary procedures and manuals.
- Identify and highlight process improvement opportunities with the aim of improving performance and maximizing efficiency.
- Participate in the testing process to confirm that the solutions meet the defined requirements.
- Participate in project planning and monitoring progress in relation to the project schedule.
- Participate in the preparation of an annual project plan and required budget, systematic monitoring and adjustment thereof.
- Monitor the Greek and international market in the field of digital innovation.

### **Qualifications**

- Bachelor's degree preferably in economics
- Postgraduate degree in business administration, information systems management, technology, finance or another related field is desirable
- Fluency in English, both verbal and written
- **5 years of experience in a related field**

- Knowledge and desirable experience in Specification Writing & in Product Development
- Analytical thinking and attention to detail
- Ability to propose integrated solutions with an emphasis on achieving results
- Critical thinking and problem-solving skills
- Team spirit and ability to collaborate with different groups across the Bank
- Flexibility and adaptability in a fast-paced environment
- Continuous interest in learning and development.

## **About CrediaBank**

CrediaBank was created through the merger of Attica Bank and the former Pancreta Bank, and is the 5th largest bank in Greece in terms of assets. It is a modern banking institution with a network of 65 branches and 5 business centers across the country, serving approximately 300,000 individuals and businesses with a wide portfolio of deposit, investment, and insurance products, mutual funds, loans, and brokerage services. Customer service is a top priority for CrediaBank, which is why it is the only bank that welcomes customers both with and without appointments, offers cashier services available throughout the day, and operates with extended hours through the CrediaConnect service. CrediaBank operates as a credit institution supervised by the Bank of Greece, strictly applying both European and national regulatory frameworks governing the operation of banks. More information about the Bank is available on our website [www.crediabank.com](http://www.crediabank.com)

## **We respect your personal data**

CrediaBank, taking into account that the personal data of candidate employees is of great importance, informs you in accordance with Regulation (EU) 2016/679 and the relevant provisions of the applicable Greek legislation for the protection of personal data, in its capacity as controller of the type of personal data it collects, the reason they are collected and processed and how long they are retained [here](#).