

Transformation Innovation Expert

CrediaBank, which was created through the merger of Attica Bank and the former Pancreta Bank, is looking for a **Transformation Innovation Expert** to join our dynamic team.

Job details

Job type: **Full-time**

Location: **Athens, Greece**

Apply via LinkedIn or email: recruitment@crediabank.com

About the job

We are looking for the **Transformation Innovation Expert** to support the Digital Transformation & Innovation team in the analysis, documentation, management, and monitoring of digital transformation initiatives. The role serves as a key partner in the operational and technical maturation of initiatives and actively contributes to the development of PoCs, solution design, and progress reporting.

Responsibilities

- Support the formulation, monitoring and continuous updating of project plans
- Collect and analyze business requirements in collaboration with business units
- Participate in the drafting of technical and functional specifications for digital transformation projects
- Monitor project progress, updating KPIs & dashboards and track risks
- Conduct benchmarking of emerging technologies and market trends
- Participate in the preparation of PoCs, MVPs and presentations to the stakeholders
- Support the supplier evaluation processes
- Coordinate with external partners and internal units to ensure day-to-day progress.

Qualifications

- Bachelor's degree preferably in STEM, Business, Economics or Informatics
- Master's degree in a related field will be considered a plus
- Fluency in English, both verbal and written
- **1-4 years of experience** in consulting, business analysis, project coordination or digital projects
- Demonstrated knowledge of financial products and market dynamics
- Knowledge of branch network operations and related processes
- Strong data analysis skills
- Solid project management skills across multiple initiatives
- Proven ability to analyze business and operational requirements
- Understanding of digital market trends and emerging technologies.
- Effective negotiation and persuasion capabilities
- Customer-centric approach
- Strong focus on achieving measurable results

- Flexibility and adaptability in a fast-paced environment
- Ability to support and manage change
- Strong teamwork and collaboration skills across functions
- Commitment to continuous learning and professional development.

About CrediaBank

CrediaBank was created through the merger of Attica Bank and the former Pancreta Bank, and is the 5th largest bank in Greece in terms of assets. It is a modern banking institution with a network of 65 branches and 5 business centers across the country, serving approximately 300,000 individuals and businesses with a wide portfolio of deposit, investment, and insurance products, mutual funds, loans, and brokerage services. Customer service is a top priority for CrediaBank, which is why it is the only bank that welcomes customers both with and without appointments, offers cashier services available throughout the day, and operates with extended hours through the CrediaConnect service. CrediaBank operates as a credit institution supervised by the Bank of Greece, strictly applying both European and national regulatory frameworks governing the operation of banks. More information about the Bank is available on our website www.credibank.com

We respect your personal data

CrediaBank, taking into account that the personal data of candidate employees is of great importance, informs you in accordance with Regulation (EU) 2016/679 and the relevant provisions of the applicable Greek legislation for the protection of personal data, in its capacity as controller of the type of personal data it collects, the reason they are collected and processed and how long they are retained [here](#).