



SUPPLEMENTARY INFORMATION TO THE SHAREHOLDERS OF CREDIABANK ANONYMOUS BANKING COMPANY AND OTHER PARTICIPANTS, WHETHER PHYSICALLY PRESENT OR REMOTELY AT THE EXTRAORDINARY GENERAL MEETING ON 16/03/2026, ON THE PROCESSING OF THEIR PERSONAL DATA IN ACCORDANCE WITH REGULATION (EU) 2016/679 AND LAW 4624/2019

Introduction:

CREDIABANK BANKING SOCIÉTÉ ANONYME, with registered office in Chalandri, at 260-262 Kifisias Avenue, (tel. +30 210-3669000) (hereinafter the "Bank"), further to the informing to Shareholders in relation to the processing of their personal data according to the form titled "INFORMATION TO THE SHAREHOLDERS OF CREDIABANK BANKING SOCIÉTÉ ANONYME ON THE PROCESSING OF THEIR PERSONAL DATA ", in its capacity as controller, in the context and in compliance with the Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016 (hereinafter "GDPR"), Law 4624/2019 and other provisions of personal data protection, informs the natural persons who are shareholders of the Bank, the legal representatives and agents of shareholders, the pledgees of its shareholders, anyone who has the right to vote and generally draws and/or exercises rights over the Bank's shares, their representatives, those exercising voting rights representing legal persons who will participate, either physically or remotely, in the Extraordinary General Meeting of the Bank that will be held on March 16, 2026 and in any adjourned, suspended or repeated meetings thereof (hereinafter the "G.M"), that the Bank and the company under the name "Hellenic Central Securities Depository S.A." will process their personal data for the purposes of their participation in the General Meeting of the Bank, the exercise of voting rights at the said meeting, the registration in the shareholders' register and the fulfilment of the Bank's legal obligations. Moreover, the Bank informs the members of its Board of Directors, the auditors, executives and visitors (e.g. journalists, etc.) and other third parties, in addition to the information they have received for the processing of their personal data, that it or third parties acting on its instructions and on its behalf will process their personal data for the purposes of their participation in the General Meeting of the Bank, in accordance with the specific provisions set out below:

1. What personal data do we collect and where do we collect it from?

In the context of the conduct of the General Meeting, the Bank collects the following data:

- a) Identification data and documents, such as full name, father's name, spouse's name, date of birth, number and copy of identity card or other equivalent document, occupation, nationality, place of residence, country of tax residence, any special tax treatment.
- b) Data relating to your status on the basis of which you are entitled to participate in the General Meeting.
- (c) Bank account number.
- d) Contact info like your e-mail address for the purposes of participating in the video conference for shareholders.

In particular, with regard to users of the online application "Zoom" by "ZOOM Video Communications Inc.", the following personal data is collected in addition to the above: your SAT investment unit number, your date of birth, whether you are a resident of Greece or not, data from your use of the application, image and sound data during your remote participation in the General Meeting, etc.

- e) The investor's unit code number in the Dematerialised Securities System (hereinafter the DSS), the Securities Account in the DSS, the Shareholder Registration Number.
- f) With respect to voting and proxy holders, additional data on your voting status and related documents is collected.
- g) General correspondence and communications data and data from any documents you provide.
- h) Video - audio data (video and audio recording) from your participation in the General Meeting.

The above personal data are collected either directly by you, or by third parties authorized by you, or by the company Hellenic Central Securities Depository S.A., which as the administrator of the DSS maintains the shareholder identification data and other information, share transactions, etc. in accordance with the requirements of the applicable legislation.

In the event you provide the Bank with personal data of third parties, you must have duly informed them beforehand (indicatively, by reference to this document) and obtained their consent, where required.

Especially for your remote participation in the Ordinary General Meeting or any repeat or adjourned General Meeting, it is necessary to create and use an electronic account for the Shareholder or his/her representative in the online platform <https://axia.athexgroup.gr> that has been developed by Hellenic Exchanges - Athens Exchange Group for the provision of services

for the remote holding of Ordinary General Meetings, in real time, via videoconference, to issuing companies. The online platform is offered by the company "Hellenic Central Securities Depository S.A." while the Zoom tools/services application is used for the video conference, which was created by the company ZOOM Video Communications Inc.

Especially as regards the remote participation of the above persons in the aforementioned General Meeting or any repeat meeting thereof, the Bank informs the natural persons that:

- It has assigned the remote holding of the General Meeting to the company Hellenic Central Securities Depository S.A. This company, as the processor and the sub-processors thereof such as e.g. the company ZOOM Video Communications Inc, will offer the ZOOM tool/services, with which the video conference will be held, via its cloud services, which is kept within the European Economic Area (EAA).
- In addition to the aforementioned data of the above persons, the following will be collected and recorded (by the processor "Hellenic Central Securities Depository S.A.") and kept in a file: a) the access codes of the persons concerned to the online platform www.athexgroup.gr/AXIAeShareholdersMeeting (hereinafter referred to as the "Online Platform"), through which they will be able to participate in the video conference (i.e. they will be provided with the possibility to participate and vote remotely in the GM), and b) the video and audio (video) data generated during their remote participation in the GM
- According to Art. 131 par. 2 of Law 4548/2018, remote voting is open and the exercise of voting rights by the Shareholder and the content of his/her vote, if requested, may be disclosed to the other participants of the General Meeting.

2. Why does the Bank collect your data and how does in process such data?

For the needs of your participation in the GM, the Bank will process the above-mentioned data for the following purposes:

- a) In order to identify you.
- b) In order to communicate with you.
- c) In order to verify the possibility and legality of exercising your rights as shareholders of the Bank, in accordance with Law 2190/1920 on sociétés anonymes, as currently in force (participation in the General Meetings of the Bank and exercise of voting rights in them, registration in the shareholders' register, fulfilment of the Bank's legal obligations, etc.).
- d) For your eligibility to participate in the Ordinary General Assembly in person.

- e) For your remote participation in the Ordinary General Meetings and the subsequent creation and use of an electronic account of the Shareholder or his/her representative, if any.
- f) For the recording of the General Meeting (video and audio - video data).
- g) For the compliance of the Bank with the obligations imposed by the applicable legal, regulatory and supervisory framework, as well as the decisions of any public authorities or courts, as well as for the defence of the rights and fulfilment of the legitimate interests of the Bank.

3. Who are the recipients of your data?

The recipients of the personal data of natural persons, in addition to the recipients mentioned in the Bank's respective informational forms, are the Bank's executives responsible for the management of the General Meeting, the company "Hellenic Central Securities Depository S.A." as well as sub-contractors of the company "Hellenic Central Securities Depository S.A." (e.g. ZOOM Video Communications Inc.).

4. How long do we retain your personal data?

The above personal data is retained by the Bank for the period of time required by law and for the period of time required by the applicable legal and/or regulatory framework or for the exercise of claims or the defence of the Bank's legitimate interests or in accordance with the legal basis for the retention of the data, based on the purpose served by its processing.

5. What rights do you have regarding the protection of your personal data and how can you exercise them?

- l) You have the following rights to protect your personal data:
 - a) To know which personal data we hold and process, their origin, the purposes of their processing, the recipients, as well as the period of their retention (right of access).
 - b) To request the rectification and/or completion of your personal data so that they are complete and accurate (right of rectification). In such cases, you must provide any necessary document showing the need for the rectification or completion.
 - c) To request the restriction of processing of your personal data (right of restriction).
 - d) To refuse and/or object to any further processing of your personal data retained by us (right to object).
 - (e) To request the erasure of your personal data from the records we hold (right to be forgotten).

II) For the exercise of your above rights, as well as for any matter concerning your personal data, you may contact:

- the Data Protection Officer (DPO) of the Bank either by e-mail at dpo@crediabank.com address or by physical correspondence to: CREDIABANK S.A., Leof. Kifisias, no. 260-262, PC 152 31, Chalandri.
- the Bank's Branch Network by filling in the Exercise of Rights form.
- the website of the Bank www.crediabank.gr, by filling in the contact form.

The following is noted in relation to your above rights:

- The Bank is in any event entitled to refuse to comply with your request for restriction of processing or erasure of your personal data if the processing or retention is necessary for you to continue to be shareholders of the Bank, for the exercise of your rights as shareholders of the Bank, as well as for the establishment, exercise or support of the Bank's legitimate rights or the fulfilment of its obligations towards you as shareholders of the Bank
- If you believe that your rights regarding the protection of personal data are being violated in any way, you are entitled to appeal to the Personal Data Protection Authority (hereinafter referred to as the "DPA"). For the authority of the DPA and how to file a complaint, you can visit its website (www.dpa.gr → My rights → Submitting a complaint), where detailed information is available.

6. How do we protect your personal data?

To ensure the security of your data, the Bank has established and applies procedures and systems for the privacy of your personal data and its processing, as well as for the protection of your personal data against accidental or unlawful destruction, accidental loss, alteration, unauthorised disclosure or access and any other form of unlawful processing, including access controls, physical and logical security, Data Loss Prevention and back-up outside the Bank.

7. As regards the informational forms of the Bank:

The above information is supplementary to that included in the Bank's informational forms for the processing of personal data of the aforementioned persons (which are posted, as updated from time to time, at the website of the Bank <https://www.crediabank.com/en/personal-data-protection-gdpr/> whose conditions apply "as is" for any other issue related hereto.

CREDIABANK SA